RESPONSE UNDER 37 C.F.R. § 1.116 EXPEDITED PROCEDURE REQUESTED EXAMINING UNIT 3624 PATENT

Attorney Docket No. 09282.0016-00000 SAP Reference No. 2003P00460 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Joerg BERINGER) Group Art Unit: 3624
Application No. 10/663,370) Examiner: Thomas L. Mansfield
Filed: September 15, 2003) Confirmation No. 1630
For: PARTICIPANT SEGMENTATION FOR MANAGING COMMUNICATIONS)))Mailstop AF)
Commissioner for Patents P.O. Box 1450	VIA EFS WEB
Alexandria, VA 22313-1450	

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In reply to the Final Office Action mailed April 27, 2010, the period for responding to which extending through July 27, 2010, Applicant proposes to amend the above-referenced application as follows:

Amendments to the Claims are set forth in the listing of claims on pages 2-11 of this paper.

Remarks begin on page 12 of this paper.